

Frequently

ASKED

QUESTIONS



motorpassdiesel

Retail Decisions Pty Ltd
ABN 68 005 970 570

GPO Box 5342
Melbourne VIC 3001

P: 1300 366 109
F: (03) 9274 9130

motorpass.com.au



*More than
a fuel card >>>*

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1. How is the discount applied?

At time of purchase simply hand your fuel card over to the console operator who will put the transaction through at the pump price displayed on the bowser. Your receipt will have the pump price displayed on it. The discount will be reflected on your statement at months end. Hence, you will pay the discounted amount.

2. Can I add cards once my account has opened?

Of course. Once your account has been opened you will receive a web login which will allow you to manage your account online. This will allow you to add and cancel cards as you wish. Or simply call our customer service centre on 1300 366 109 for any enquiries.

3. How can I keep updated with offers/benefits from non fuel partners?

The best source of information and for up to date offers from all our partners is the website at www.motorpass.com.au

As our partners' offers change from time to time or special offers become available the website will be updated to reflect these. Offers may also be attached to our statements from time to time. Alternatively, Landscaping Australia central office will be made aware of any special offers available to account holders.

4. What can I put on the cards?

All cards will come with the business names as a minimum. You can have cards in the name of a person. In this instance the card can go with the person nominated on the card regardless of vehicle driven. The majority of card holders have the card assigned to a vehicle registration. In this case the card can only be used for that vehicle whose registration appears on the card.



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5. Am I able to restrict what I can purchase on the card?

Absolutely, the card can be restricted to cater for a number of different requirements for your business. You can have the card purchase all products or it can be restricted to purchase fuel only. To enjoy all the benefits and have access to the non fuel benefits the best option is to have an all products card. Different restrictions can apply to cards within the same account.

6. Where can I access the unleaded fuel discount?

To have access to a discount on unleaded fuel you will need to fill up at any BP service station across the country. In the case where you fill up at a BP service station that is also a Golden Network site and you are purchasing diesel fuel you will receive the higher of the two discounts on offer.

So, a 2 cent discount is available on all fuels if the fuel is purchased at a BP service station. In the case of the Golden Network discount this applies to diesel fuel only.



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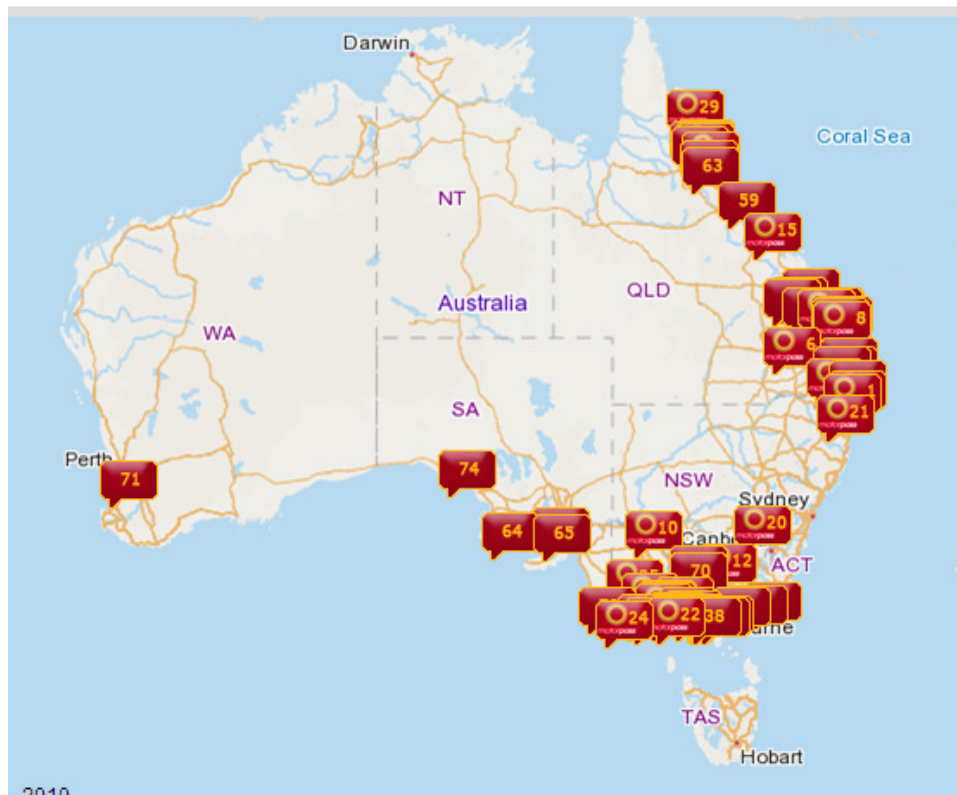
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7. What is the Golden Network?

Motorpass has developed a Golden Network of fuel sites across mainly the Eastern seaboard of Australia, with a national network in progress. These sites offer Motorpass Diesel cardholders significant discounts on diesel fuel. The map below highlights the sites that form part of the Golden Network. The discounts range from 2 – 5 cents off diesel fuel.



For more information and to view the discounts site by site go to www.motorpass.com.au and click on the Golden Network link.



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